



Related Documents 1.0 Trial Version

Introduction

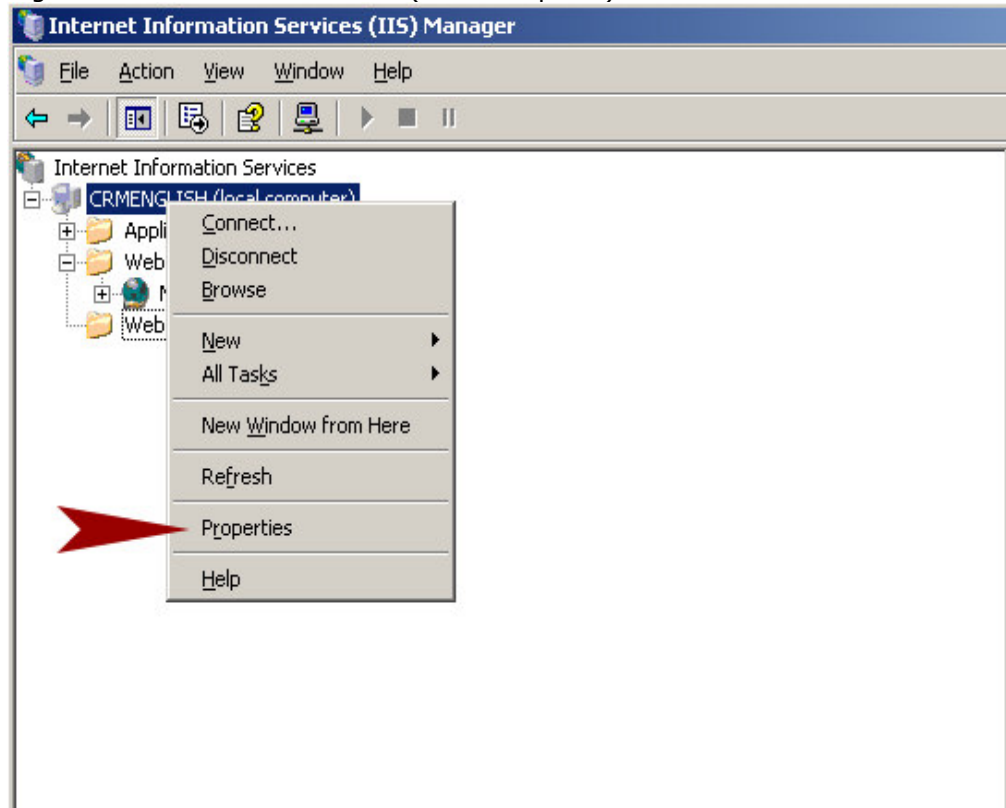
This version of RelatedDocuments is only for trial use and the trial periode will and with 01/02/2005.

If you wanna have a full version of this product contact office@mscrm-addons.com.

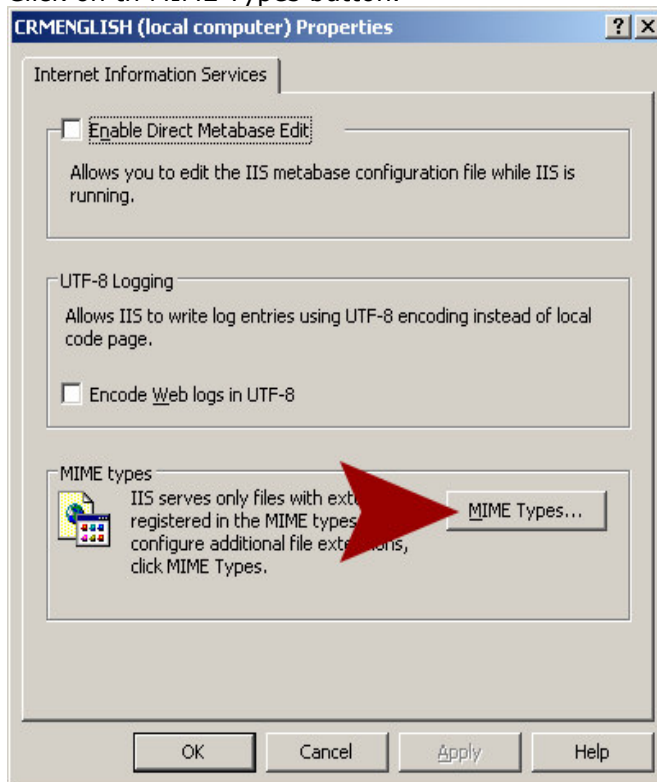
Installation

- 1) Run „RelatedDocuments for CRM.msi“ on the MS-CRM Server.
(**Attention:** The Setup will create two new virtual Directories. The installation-routine will create this virtual directories in the default Website.
If the MS-CRM Website is not the default website you have to move the virtual directories to the MS-CRM website manually.
You find a detailed description for this in the troubleshooting section)
- 2) If your server OS is Windows 2003 the following steps also required:
 - Open Internet Information Services(IIS) Manager.

- Right click on the SERVERNAME(local computer) node.

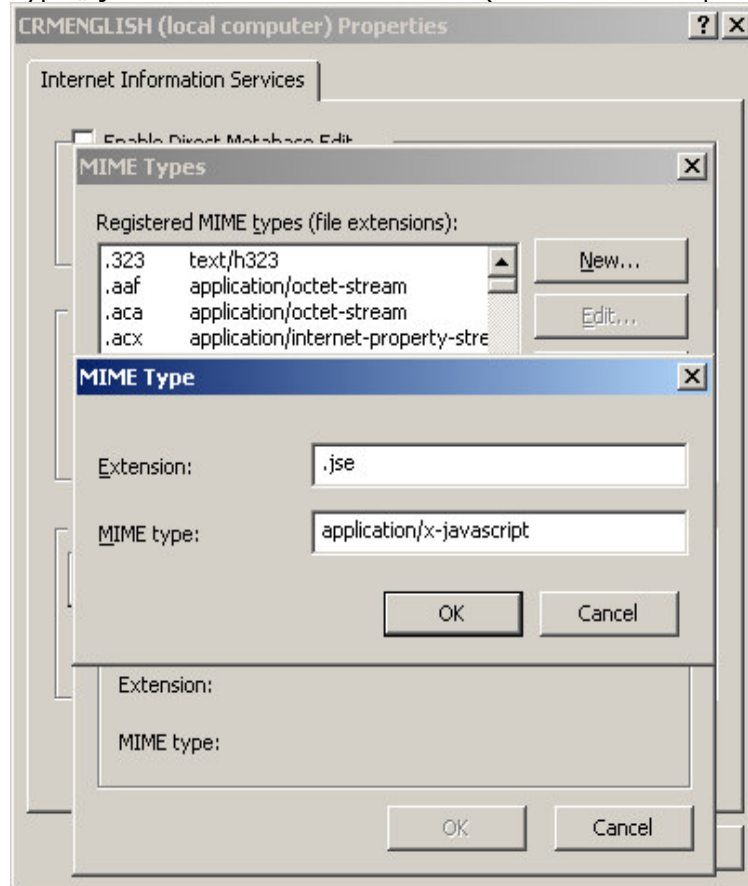


- Click on the MIME Types button.



- Click New to add entry.

- Type „.jse“ in the Extension textbox. (Without double quote)



- Type „application/x-javascript“.(Without double quote)
- Click OK to close the dialog box. Click OK to close the Property dialog box.
- Right click on the SERVENAME again.
- Select „All Tasks“
- Click „Restart IIS...“ to apply the changes

- 3) Navigate to the crm server location(f.e. c:\wwwroot) and backup the web.config file. Open the **web.config** and look into the <AppSettings> region for the

```
<add key="ISVIntegration" value="Off"/>
```

change this to

```
<add key="ISVIntegration" value="On"/>
```

- 4) Navigate to the „Resources“ folder in the crm server location (f.e. c:\inetpub\wwwroot) and make a backup of the **isv.config** file. How to change the isv.config you can read in the document „related Documents.pdf“
- 5) Navigate to the RelatedDocuments(c:\inetpub\wwwroot\relateddocuments) folder created from the setup. Open the web.config and change the „**MSCRMServer**“ value so that it matches the name of your CRM server:

```
<appSettings>
  <add key="MSCRMServer" value="dev-crm"/>
```

Troubleshooting

The virtual directories are not created in the „MS CRM“-Website.(SBS 2003)

If you have more then one website on your server the installation will create the virtual directories in the standard website. If your „MS CRM“-Website is not the standard website you have to move the virtual directory manually to the „MS CRM“ Website.

- 1) In one of your websites on the server are two new virtual directories:
/relateddocuments
/commonlibrary
- 2) Right click on the virtual directory **/commonlibrary** and choose properties.
- 3) Remember the local path of this virutal directory because you need this when you create the new virtual directory in the „MSCRM Website“
- 4) GoTo the MSCRM-Website
- 5) Right click New->virtual directory
Alias: relateddocuments
Path: the value you should remember before.
- 6) Right click on the virtual directory **/relateddocuments** and choose properties.
- 7) Remember the local path of this virutal directory because you need this when you create the new virtual directory in the „MSCRM Website“
- 8) Right click New-> virtual directory
Alias: commonlibrary
Path: the value you should remember before.

If you have problems with the installation send me an
Mail support@mscrm-addons.com or
call me +43 316 680 880 16

Christian Ternek

Support of mscrm-addons.com